



Miftah Abdul-Rahman

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ABOUT ME

IT Manager | Digital Transformation Consultant | AI & Automation Specialist

Results-driven IT Manager, Digital Transformation Specialist, and Computer Engineer with 14+ years of international experience leading software development, enterprise infrastructure, cybersecurity, network management, AI-powered automation, CRM ecosystems, and business transformation initiatives. Proven expertise in delivering scalable digital platforms, cloud solutions, intelligent automation systems, and secure IT environments that improve operational efficiency, strengthen business performance, and support sustainable growth. Professional experience spans the UAE, Germany, Turkey, Libya, and Ghana.

WORK EXPERIENCE

IT MANAGER – PERSIAN HORIZON – 08/05/2025 – Current – DUBAI, UNITED ARAB EMIRATES

IT Manager | Persian Horizon | Dubai

- Led digital transformation initiatives across multiple business units.
- Designed and implemented AI-powered business automation systems.
- Developed and managed enterprise websites and business directory platforms.
- Integrated CRM, marketing automation, chatbot systems, and workflow automation tools.
- Improved operational efficiency through process automation and centralized data management.
- Managed cybersecurity, network infrastructure, cloud services, and compliance practices.

SOFTWARE DEVELOPMENT INSTRUCTOR – IBTE UNIVERSITY NETWORK: DUBAI - UAE – 04/10/2024 – 06/02/2025 – DUBAI, UNITED ARAB EMIRATES

- Delivered undergraduate-level instruction in Software Engineering, Front-End Web Development, Systems Analysis and Design, Data Science, and Digital Technologies.
- Developed and delivered practical, industry-aligned learning experiences to enhance students' technical and problem-solving skills.
- Mentored students in software development methodologies, web technologies, and data-driven decision-making.
- Facilitated hands-on projects and coursework focused on modern software engineering practices and emerging technologies.

WEB DEVELOPER – FREELANCE – 05/08/2024 – Current – DUBAI, UNITED ARAB EMIRATES

- Design and develop modern web solutions using HTML, CSS, JavaScript, React, and WordPress.
- Deliver custom websites, business platforms, and digital experiences tailored to client objectives.
- Integrate CRM systems, automation tools, and third-party services to enhance operational efficiency.
- Optimize website performance, security, and user experience through industry best practices.
- Manage projects from requirements gathering through deployment and ongoing support.

IT SPECIALIST – BRONZ OTOMOTIV – 09/01/2021 – 10/04/2024 – ANKARA, TÜRKIYE

- Managed enterprise IT infrastructure, cybersecurity, network operations, and business-critical systems for a leading automotive manufacturer.
- Administered Windows Server, Active Directory, domain services, FortiGate firewalls, and secure access management.
- Led server deployments, infrastructure upgrades, SQL database administration, and ERP integrations.
- Managed corporate web platforms, hosting services, and enterprise email systems.
- Supported Industry 4.0 and smart factory (IoT) initiatives, contributing to digital transformation and process automation.

SOFTWARE DEVELOPER – FREELANCER – 10/12/2018 – 20/09/2022

- Developed custom web and business applications using C#, .NET MVC, JavaScript, HTML5, and CSS.
- Delivered e-commerce and Shopify solutions, translating client requirements into scalable digital products.
- Designed database-driven systems and user-focused applications to improve business operations.

SOFTWARE DEVELOPER – IZMIR INTERNATIONAL STUDENTS ASSOCIATION – 10/08/2016 – 15/09/2020 – IZMIR, TÜRKİYE

- Developed and maintained the association's website using HTML, CSS, JavaScript, and WordPress.
- Designed and launched a Java-based mobile application that served as a digital guide for international students and visitors in Izmir.
- Delivered digital solutions that improved accessibility, user engagement, and community support.

ICT INSTRUCTOR – BUSINESS COLLEGE – TAMALE –GHANA – 05/12/2014 – 10/07/2015 – TAMALE , GHANA

- Delivered ICT and computer literacy training to high school students, including Microsoft Office applications and essential digital skills.
- Developed learning materials and provided hands-on guidance to improve students' technology proficiency.

NATIVE ENGLISH INSTRUCTOR – WALL STREET ENGLISH – 15/10/2018 – 09/01/2021 – ANKARA, TÜRKİYE

- Provided English language training and communication coaching to students from diverse cultural and professional backgrounds.
- Facilitated interactive learning sessions to enhance language proficiency and confidence.

EDUCATION AND TRAINING

06/01/2017 – 02/09/2019 IZMIR, Türkiye

HIGH HONOR (GPA 3.94) MASTER'S DIPLOMA (MSc) IN COMPUTER ENGINEERING (WITH THESIS) DOKUZ EYLÜL UNIVERSITY

Website <https://www.deu.edu.tr/>

20/09/2015 – 15/07/2016 IZMIR, Türkiye

DIPLOMA IN TURKISH LANGUAGE (C1) IZMIR KATIP ÇELEBI ÜNİVERSİTESİ

Website <https://ikcu.edu.tr/>

15/09/2010 – 25/08/2014 Tripoli, Libya

BACHELOR DEGREE IN COMPUTER SCIENCE (INFORMATION TECHNOLOGY) ISLAMIC CALL COLLEGE

10/10/2009 – 15/07/2010 Tripoli, Libya

DIPLOMA IN ARABIC LANGUAGE ISLAMIC CALL COLLEGE

10/09/2004 – 18/06/2007 Tamale, Ghana

WEST AFRICAN SECONDARY SCHOOL CERTIFICATE NORTHERN SCHOOL OF BUSINESS

LANGUAGE SKILLS

Mother tongue(s): **ENGLISH** | **DAGBANI**

Other language(s):

	UNDERSTANDING		SPEAKING		WRITING
	Listening	Reading	Spoken production	Spoken interaction	
ARABIC	C1	C2	C1	C1	C2
TURKISH	C1	C1	C1	C1	C2

Levels: A1 and A2: Basic user; B1 and B2: Independent user; C1 and C2: Proficient user

SKILLS

Web development PHP HTML CSS Javascript | Python 3.X | Java Programming | C# | .NET | Network Maintenance and Troubleshooting | Database (MySQL/ phpMyAdmin, SQL Server) | Research and Development | Database Design & Programming | Installing and operation of Microsoft XP, Windows 7,8 & 10 MS-Office | Database Administration | Windows

Server (2003 up to 2022 - AD, DHCP, DNS, Print, Backup, etc.) | Firewall (Fortinet, Sophos, Checkpoint) | - excellent written and verbal communication (multilingual) | TypeScript | Javascript (React.js)

PUBLICATIONS

2024
A Comprehensive Design Approach for Medical Cloud Database Service System - A Focus on Medical Passport

SN Computer Science - Awaiting approval

Journal of Smart Health - waiting approval

2019
DESIGN AND IMPLEMENTATION OF MEDICAL CLOUD DATABASE SERVICE SYSTEM BASED ON MOBILE COMPUTING

A Thesis submitted to the Graduate School of Natural and Applied Sciences of Dokuz Eylül University In Partial Fulfillment of the Requirements for the Degree of Master of Science in Computer Engineering Program.

2018
Medical Image Data Management System in Mobile Cloud Computing Environment

International Students Science Congress

2017
Design of Fire Detection System

International Students Science Congress

NETWORKS AND MEMBERSHIPS

06/04/2017 - 10/06/2018 Izmir - Turkey
IEEE student branch - Dokuz Eylul University Student Branch

03/02/2017 - 17/10/2019 Izmir - Turkey
International Students Science Congress 2017,2018 and 2019: Organizing Committee Member

10/04/2017 - 18/09/2019 Izmir - Turkey
Hackathons (Project Competitions)

04/05/2017 - 15/09/2018 Izmir - Turkey
University4Society

10/10/2015 - 05/08/2019 Turkey
Federation of International Students Association-UDEF - Turkey

CONFERENCES AND SEMINARS

02/03/2018 - 04/03/2018 Istanbul - Turkey
IEEE Turkey Computer Society Congress

Cyber Security Training and Certificate

09/02/2018 - 11/02/2018 Izmir - Turkey
IEEE - DETECH, Dokuz Eylul University Student Branch 2017

Becoming a successful engineer

06/05/2017 - 07/05/2019 Izmir - Turkey
Annual International Students Science Congress

- Designed the website for the congress
- Organizing Committee Member and Abstract book Editor
- Published two Abstract Papers

17/10/2017 - 19/10/2017 Izmir - Turkey
University4Society 2018: Entrepreneurship Training

Entrepreneurship Training Seminar

Keeping up with latest technologies

RECOMMENDATIONS

Milad Barzin AI and Technology Expert

AI and Technology Expert

Email ai@persianhorizon.com | **Phone** (+971) 547584758

Asena Taremi Team Manager

Marketing team manager at Persian Horizon

Email asena@persianhorizon.com | **Phone** (+971) 552241012

Professor SEMİH UTKU Thesis Supervisor

Professor SEMİH UTKU was my supervisor for my master's thesis and other projects during my master's studies.

Email semih.utku@deu.edu.tr | **Phone** (+90) 5067021060

Assistant Professor CANAN EREN Lecturer

Assistant Professor CANAN EREN was one of my lecturers for several courses during my master's studies.

Email canan.eren@njit.edu | **Phone** (+90) 5367914720

Assoc. Prof. Dr. Mehmet Çevik Project Supervisor

Assoc. Prof. Dr. Mehmet Çevik was the head of the international students' union in Izmir, Turkey. I worked with him on website and mobile application projects during my time in Izmir.

Email mehmet.cevik@ikc.edu.tr | **Phone** (+90) 5543021584

Lisa Anne Meredith Co-worker

Lisa Anne Meredith was my coworker at Wall Street English, where we worked as native English language instructors.

Email lisaannemeredith@yahoo.ca | **Phone** (+90) 5301410962

Anil Sızmaç Production Manager

Anil Sızmaç was my coworker and a project manager at Bronz Otomotive. We worked together on IT and network projects at Bronz Otomotiv.

Email anilsizmaz@gmail.com | **Phone** (+90) 5054540393

Kanat Kutluk President - Turkish Business Council

I have worked with Mr. Kanat Kutluk to build an advanced new website for the Turkish Business Council in Dubai, including activity automations, user interactions, and AI support.

Email president@tbcubai.org | **Phone** (+971) 506507530

PROJECTS

15/06/2025 – CURRENT

Persian Horizon Digital Transformation Platform

- Led the development and management of multiple corporate websites and digital platforms.
- Implemented AI-powered chatbot solutions, CRM integrations, and marketing automation systems.
- Developed workflow automation processes that improved operational efficiency and customer engagement.
- Managed network, cybersecurity, infrastructure, and cloud-based business systems.

10/07/2025 – CURRENT

Business Directory Platform

- Designed and developed a scalable online business directory platform.
- Implemented advanced search, categorization, and user management features.
- Optimized performance, security, and user experience.

Microsoft 365 Cloud Infrastructure & Administration

- Setup Microsoft 365 services, including Exchange Online, Teams, SharePoint, OneDrive, Azure AD, and Intune.
- Manage user identities, licensing, security policies, device management, and cloud governance.
- Implement collaboration, security, and productivity solutions to support business operations.

10/08/2024 – 21/02/2025

E-commerce Website Development

- Delivered practical training in e-commerce website development using HTML, CSS, JavaScript, and React.
- Guided students in designing and developing responsive web applications using modern front-end development practices.

11/01/2021 – 19/04/2024

Company Network Setup

- Managed enterprise network infrastructure, cybersecurity, and IT operations within a manufacturing environment.
- Deployed and administered Windows Server environments, Active Directory services, domain management, and secure file-sharing systems.
- Implemented FortiGate firewall security, data protection policies, and network monitoring solutions.
- Managed SQL databases, ERP integrations, corporate websites, hosting platforms, and enterprise email systems.
- Supported Industry 4.0 initiatives through smart factory (IoT) technologies, automation systems, and digital transformation projects.
- Delivered infrastructure optimization, troubleshooting, and business continuity solutions to enhance operational efficiency and system reliability.

10/11/2016 – 19/03/2019

Website Project for Annual International Students Science Congress

- Designed, developed, and maintained the official website for the Annual International Students Science Congress.
- Managed website content, event information, and digital communication to support participant engagement.
- Collaborated with the organizing committee to enhance the congress's online presence and accessibility.
- Contributed to the successful promotion and management of multiple international congress events.

06/05/2017 – 10/08/2019

Mobile app project with JAVA

Designed and launched a mobile app which served as a guide for foreign students in Izmir - Turkey

08/04/2013 – 13/07/2013

JAVA PROJECT - BANKING SYSTEM

END OF SEMESTER PROJECT

10/09/2020 – 09/01/2021

E-COMMERCE PROJECT

Development of E-Commerce website - A freelance project

05/06/2022 – 13/11/2022

MVC - C# .NET PROJECT

Development of E-Commerce website - A freelance project

09/05/2014 – 02/01/2015

STUDENTS TERMINAL REPORT SYSTEM

I developed a student terminal report system based on the high school system in my country using C# .NET with SQL Database.

02/08/2013 – 10/04/2014

Final Year Project

With two other colleagues, we developed an e-learning system for our university.

15/12/2018 – 16/12/2018

Google Hackathon 2018

Coding Competition

23/11/2018 – 25/11/2018

HUGO BOSS HACKATHON 2018

Coding competition

11/05/2017 – 19/10/2019

Food Recipe Project

Team Project for Start Up Program

● **HONOURS AND AWARDS**

02/09/2019

High Honor (GPA 3.94) Master's Diploma (MSc) in Computer Engineering (with thesis) – DOKUZ EYLÜL UNIVERSITY

Outstanding performance in all courses taken

10/05/2014

ISLAMIC CALL COLLEGE – BEST STUDENT FOR 3 CONSECUTIVE ACADEMIC YEARS

● **HOBBIES AND INTERESTS**

Soccer

Graphic Design

Reading Books

Watching Talk Shows and News

● **CERTIFICATIONS**

02/02/2024 – 09/02/2024

Jotform Foundations Program

Course completion certificate for successfully passing all your quizzes and officially completing the Jotform Foundations course.

10/12/2023 – 07/02/2024

JavaScript Essential Training

JavaScript Essential Training

20/07/2023 – 25/07/2023

Career Essentials in Generative AI by Microsoft and LinkedIn

Career Essentials in Generative AI by Microsoft and LinkedIn

05/12/2022 – 28/12/2022

Programming with Python 3.X

An online Programming with Python 3.X course

02/03/2018 – 04/03/2018

Cyber Security Training and Certificate

IEEE Turkey Computer Society Congress - Cyber Security Training and Certificate

● **MANAGEMENT AND LEADERSHIP SKILLS**

President of the Ghanaian Students Union in Izmir Turkey 2018

Vice President of the Ghanaian Student Union at the Islamic Call College Tripoli-Libya

General Secretary of the Ghanaian Student Union at the Islamic Call College Tripoli - Libya

International Students Association Committee Member
